

Security Systems Installation & Service Engineer (Midlands)

Role overview

Work closely with the Installation Manager to carry out small to medium size installations nationwide and assist with service calls when required (no call out). This role has career progression leading to a Project Engineer position. Ongoing training provided. Touchstar ATC predominately install access control, CCTV and time attendance. The access control systems used are Evolution (Touchstar developed access control system) and Sateon (Grosvenor)

Main Responsibilities

- Undertake installation, commissioning and maintenance of electronic security systems when required to NSI Gold standards.
- Verify the detailed accuracy of equipment specifications at the “pre-installation” stage.
- Develop and manage site specific method statements and risk assessments where necessary and ensure that Health and Safety requirements are upheld.
- Engage with client early in specification stage to help them refine requirements and to enable better project preparation.
- Assist with technical design at sales stage when required.
- Liaise with customers and contractors at a local / site level.
- Supervise sub-contractors effectively.
- Ensure that systems are properly tested and commissioned to NSI Gold standards and assist in the production of O&M documentation.
- Ensure that customers receive appropriate and adequate training and maximise customer satisfaction.
- Assist in maximising company profits.

The ideal candidate

Essential requirements

- 5 years' experience within the electronic security industry at senior engineer level.
- Prior experience of managing electronic security projects from start to finish.
- Experienced with all areas of complex access control, CCTV and intruder systems.
- A broad technical IT knowledge, i.e. installing software/applications, networking and confident with Microsoft Excel/Word packages.
- Knowledge of basic electrical principals.
- Highly motivated with an excellent attention to detail.
- Demonstrated ability to manage several complex tasks concurrently and meet deadlines.
- Persistence and resilience on seeing project through to completion.
- Practical and hands on approach to delivering outcomes.
- Ability to form and maintain solid working relationships.
- Self-motivation and self-sufficiency, with excellent time management skills and ability to manage a demanding workload and conflicting priorities.
- Ability to learn new information quickly and keep up with changing products and processes.
- The ability to communicate effectively and professionally, with the confidence to build working relationships at all levels, both internally and externally.
- A logical approach to problem solving and the ability to generate ideas and solutions.
- Ability to cope with competing demands and to prioritise tasks.
- Ability to communicate clearly and effectively, both written and verbally.
- Excellent personal organiser and multi-tasker.
- Teamwork and collaboration.
- Willingness to travel nationwide and stay overnight when required.
- 5 years checkable work history and able to pass relevant security checks.
- Full UK Driving licence.

- Unrestricted right to work in the UK.
- Fluent written and spoken English.

Desirable

- Electrical/Electronic qualifications, C&G, HNC, HND etc.
- Previous electromechanical experience.
- Dealing with SQL databases.
- Janus/Sateon access control experience.
- FAAC barriers experience.
- Avigilon CCTV experience.

Salary and benefits

- £28k - £32k PA.
- 40-hour week.
- 25-days holiday + bank holidays.
- Company pension scheme.
- Company vehicle + fuel card.
- 1.5 Overtime rate payed after 8 hours on site.
- Single rate travel paid door to door minus 15 minutes each way.
- Company supplied laptop, iPad, iPhone and uniform.