



La Jolla Beach & Tennis Club

A Schlage time and attendance case study

Seaside Beach Resort uses biometrics to track and manage employee time & attendance.

“We use the HandReaders for positive identification. They are definitely more secure than cards.”

- Rob Walsh, Information Technology Manager,
La Jolla Beach & Tennis Club

Summary

Three biometric HandPunch® readers track time and attendance for up to 600 employees at the luxurious seaside resort. The 90-room La Jolla Beach & Tennis Club is one of only two beachfront properties in the exclusive La Jolla Shores section of La Jolla, California.

Business Need

“Before purchasing the HandPunch units, we had numerous problems with lost cards,” reports Ellen Gaines, HR Director for the resort. “We frequently had to replace lost cards so our employees could clock in.”

Challenges

The biometric units replaced a card system that frequently fell victim to lost cards or “buddy punching.”



Statistics

Industry: Hospitality

Application: Time and attendance

Biometric: HandPunch®

HandReaders: 3

Users: 600

Geography: United States

Solution

The HandPunch units are located in employee access areas such as the kitchen, hallways, or the breezeway of the employee entrance areas. Even though the resort is right on the ocean, they have not had a need for outdoor enclosures.

Results

Since implementing the biometric timekeeping solution, the resort has not had to deal with “buddy punching,” or lost cards, which are especially problematic during the summer season when an additional 150 employees join the staff.

“We are very satisfied with the HandReaders,” Gaines notes.

HandPunch® is a registered trademark of Schlage.



La Jolla Beach & Tennis Club

In 1935, when Frederick William Kellogg purchased the then 9 year old La Jolla Beach and Yacht Club and created a remarkably successful business that has remained family-owned and operated over four generations. Kellogg expanded the Club's appeal by adding tennis courts, an Olympic-sized tennis pool and began construction on a world-class ocean front restaurant.



The La Jolla Beach and Tennis Club today sits upon 15 seaside acres and has 90 units ranging from hotel-style rooms to 3-bedroom suites with full kitchens and two bathrooms. This family-friendly facility offers a private beach, 12 hard-surface tennis courts, a nine-hole Par-3 golf course and a 75-foot-long swimming pool with two children's wading pools. Amenities include dining at three different restaurants, massage services, free usage of all tennis facilities, a tennis pro-shop with professionals on site for lessons and beach-side dining.

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