



Hawaiian Airlines

A Schlage time and attendance case study

Hawaiian Airlines swaps time cards for biometrics and cuts costs

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- David Enersen, Senior Director of IT, Hawaiian Airlines

Summary

Highly rated Hawaiian Airlines modernizes time and attendance and cuts administrative costs with Schlage HandPunch® biometric readers.

Business Need

Hawaiian Airlines, Hawaii's first and largest airline, offers 135 flights a day inter-island and to and from the United States and the South Pacific. The carrier recently replaced its entire fleet with new Boeing jets. The carrier also wanted to update the antiquated clock and time card system that its 2,000 full-and part-time union, hourly, and contract employees used. One objective was to reduce administrative costs for buying, storing and replacing lost cards. A second was to stop occasional card misuse—people punching in for late or absent fellow workers.



Statistics

Industry: Transportation

Application: Time and attendance

Biometric: HandPunch®

HandReaders: 15

Users: 2,000

Geography: United States & South Pacific

Challenges

The airline wanted an automated system that could deliver timely, accurate time and attendance data to supervisors company-wide and allow management to apply work rules uniformly.

Solution

Nearly a decade ago, Hawaiian Airlines began to replace its time cards with Schlage HandPunch terminals.

When employees punch in or out, they simply enter their ID numbers into the built-in HandPunch keypad and place their hands on the reader for verification. The HandPunch examines the size and shape of the hand, checks 90 different hand measurements and, in less than a second, verifies that the hand matches the ID number. Employees must be physically present to punch in and out, which prevents misuse.

Results

Hawaiian Airlines now has a network of HandPunch terminals installed in 15 locations throughout the Hawaiian Islands. Every night, the terminals upload time and attendance data and hand templates to a central database. Supervisors can check and edit time and attendance data online. Once the supervisor approves the timecard, the data automatically goes to payroll for processing. The system applies the correct pay grade and calculates vacation, holiday, overtime and other pay variations.

“The system is great,” said David Enersen, senior director of information technology at Hawaiian Airlines. “It is more accurate and allows us to quickly add or delete employee IDs. Our cost of maintenance is low. Most important, the employees find it very easy to use.”

HandPunch® is a registered trademark of Schlage.



Hawaiian Airlines

Founded in 1929, Hawaiian Airlines today serves 20 domestic and international destinations in the Pacific region. Hawaiian is based in Honolulu on the island of Oahu, employs over 5,000 people, and offers 212 daily flights. Its Boeing jet fleet carries more than 8 million passengers a year. Conde Nast Travel + Leisure consistently rates Hawaiian Airlines as one of the 10 best U.S. carriers.

About Allegion

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