

ARAMARK

A Schlage Time & Attendance Case Study

ARAMARK Improves Time and Attendance Accuracy with HandPunch®.

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- Pete Liberatori, Manager,
Business Systems Services, ARAMARK

Summary

Managed services leader ARAMARK's sports and entertainment division pares payroll costs with a switch to Schlage HandPunch® hand readers for time and attendance.

Business Need

With more than 200,000 employees serving clients in 18 countries, payroll is a major cost area at ARAMARK, a world leading provider of food and facilities management services and uniform and career apparel. Managers at the Philadelphia-based company are expected to be entrepreneurial. They grow their businesses by finding new services for customers and better ways to solve problems. An efficient, accurate way to record and track time and attendance has high priority.

Challenges

ARAMARK's sports and entertainment division outsources to stadiums and arenas. Employees often staff positions outside their home labor accounts at different rates of pay. The company wanted a system that would simplify reporting by recording the labor transfer when the employee punched in.

Employee ID cards were also an issue. Lost or stolen cards disrupted business, and cost money and administrative time to replace. In addition, buddy punching posed a potential problem. People could come to work late, but still get paid in full simply by giving the ID card to a friend and asking the friend to punch them in.



STATISTICS

Industry: Service

Application: Time & Attendance

Biometric: HandPunch® 4000

Hand Readers: 25

Users: 20,000

Geography: United States

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Solution

ARAMARK tightened payroll controls with Schlage HandPunch® 4000 time and attendance terminals. The terminals are installed at a number of sites in the United States: at main employee entrances, kitchens, Human Resources and administrative offices and any other place with high visibility.

The employee enters a personal identification number on the HandPunch keypad and then places their hand on the reader. In less than a second, the HandPunch reads the size and shape of the employee's hand to verify identity. No other cards or other credentials are needed. The HandPunch ensures payroll accuracy by requiring each employee to be present.

“The units eliminate buddy punching and ID card processing,” said Pete Liberatori, manager, business systems services, for ARAMARK Sports and Entertainment Information Technology. “We feel that the HandPunch is a good investment and pays for itself within two years.”

Results

Each ARAMARK site has the option of installing the HandPunch or a timecard system.

“Most employees prefer the HandPunch,” said Liberatori. “They appreciate the fact that others can't see their timecards and that their records won't become lost or stolen.”

Liberatori finds ARAMARK's 25 HandPunch terminals reliable, easy to work with and cost effective.

“The terminals interface easily, so it is simple to set up a local area network (LAN) and they're backed by great support,” Liberatori added. “Often, a person who sees the HandPunch at another site puts in a request for one.”



ARAMARK

ARAMARK provides food and facilities management services to health care institutions, universities and schools, stadiums and arenas, international and domestic corporations, and provides uniform and career apparel. ARAMARK was named one of “America's Most Admired Companies” by Fortune Magazine in 2004, consistently ranking since 1988 in the top three in its industry as evaluated by peers.



HandPunch® is a registered trademark of Schlage.
Specifications subject to change. Please check with your system vendor for details.