

TS2020 RECOVERY MODE

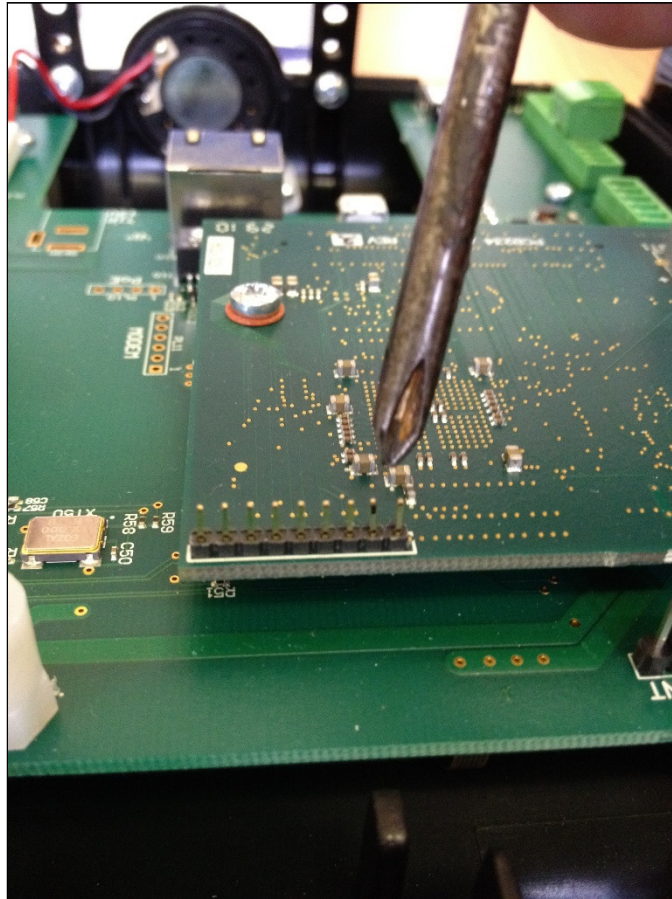
PRODUCT INFORMATION SHEET

INF094-03

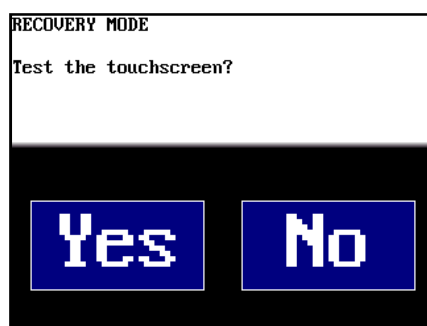
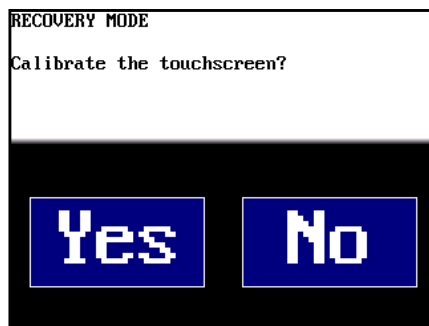
TS2020 RECOVERY MODE

To clear corrupt NV RAM in a TS2020 terminal, you need to put the terminal into Recovery Mode. Firstly, turn the terminal off completely.

Then short the 2 end pins nearest the SD Card slot on PCB234 whilst powering it back on:



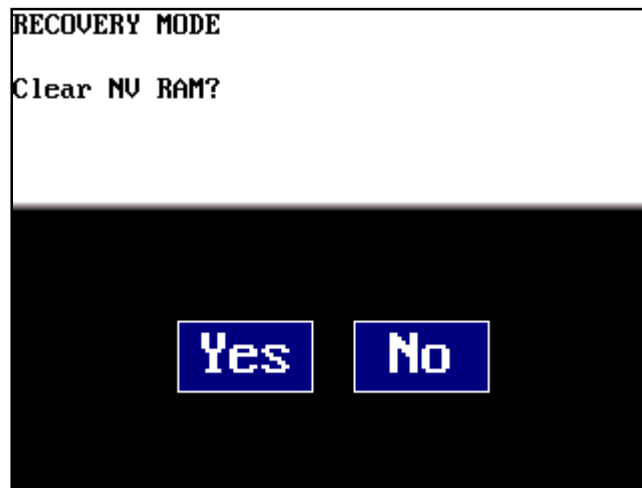
This will put the terminal into Recovery Mode. Ignore the first 2 screens by pressing **No** each time:



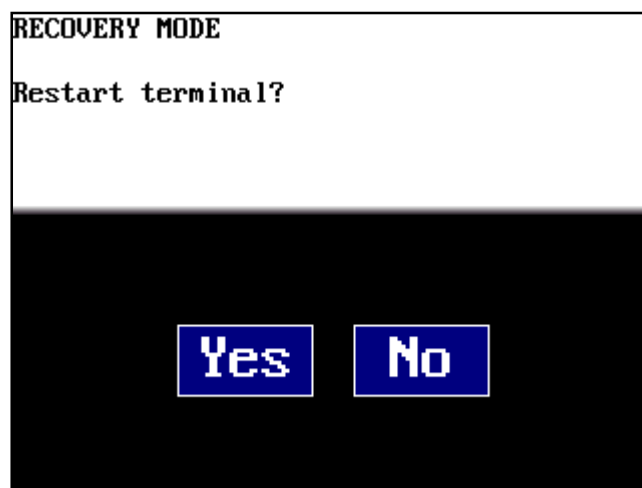
You then get the main Recovery Mode screen:



Press **3** and then **Yes**. The NV RAM will be cleared.



Press **9** and then **Yes**:



The terminal should revert to normal operation again.